

**BILLING STATEMENT****CHECK IN: 3 PM**  
**CHECK OUT: 12 NOON**TO: **CONVERGENT INTL TRAVEL  
DEVT CO LTD****16-Oct-19****INV No. 205408 - A****Guest Name:** **HB FEB. 14 - MARCH 1,2020 . .****Check-In:** **14-Feb-20****Check-Out:** **01-Mar-20****Total # of Room:****10 DELUXE(FEB 14 - MAR 01) #39420399,****BREAKDOWN OF REQUIREMENTS****FEB 14 - MAR 01 / 10 DELUXE**10 DLX **PHP 7,700.00** 16 N **PHP 1,232,000.00**

FYI: 16NIGHTS/16DAYS WITH COMPLIMENTARY BUFFET BFAST - 2 ADULTS / ROOM

**TOTAL** **PHP 1,232,000.00**

- PLEASE PAY ON OR BEFORE THE OPTION DATE. HENANN STAFF WILL NOT BE RESPONSIBLE FOR REMINDING YOU. LAPSED OPTION WILL MEAN AUTOMATIC CANCELLATION OF BOOKING.
- DEPOSIT SLIP / PAYMENT MUST BE RECEIVED SO AS TO GUARANTEE BOOKING IN THE SYSTEM. OTHERWISE, STRICTLY NO PAYMENT, NO CHECK-IN.
- CANCELLATION POLICY STATED IN THE BILLING STATEMENT DOES NOT APPLY. PLEASE REFER TO YOUR HARDBLOCK AGREEMENT.

**OPTION TO PAY NOVEMBER 04, 2019**

Prepared By: LYN

Above rates are valid only on the specified tour dates **NO SERVICE CHARGE**Please remit payment to our Manila Sales Office at 6<sup>th</sup> Floor, Henann Center, 1212 A. Mabini St. Ermita Manila

Tel. (02) 523-1234 Fax: (02) 521-7529 | EMAIL: manila.hrb@henann.com

Deposit directly to our BDO Savings Acct. # 004-494-155-147 | Account Name: KONILED RESORT INC.

PLEASE FAX TO US COPY OF DEPOSIT SLIP UPON PAYMENT.

## CANCELLATION POLICY

<u>BEFORE ARRIVAL</u>		<u>Fee</u>	<u>BEFORE ARRIVAL</u>		<u>Fee</u>
Regular and Peak Season	31 days and above	Php 500.00 / Room	Super Peak Season	46 days & above	Average one (1) room night / Room
	30 - 16 days	50% of average one (1) room night / Room		45 - 31 days	50% of full room charge
	15 - 8 days	60% of full room charge		30 - 15 days	60% of full room charge
	7 - 0 days	Full room charge		14 - 0 days	Full room charge
NOTE: Bookings with 15 rooms & above, follow cancellation policy of Super Peak Season					

Important: The amount paid is non-refundable in case of changes in booking upon arrival or during the guest's stay. Henann Regency Resort &amp; Spa is not responsible for cancelled flights due to aircraft problem. For Caticlan bound flights diverted to Kalibo, Cancellation Policy still applies.

Refund: Additional P500.00 Processing Fee