

DISPOSAL OF RUBBISH 垃圾处理

Please dispose rubbish in the Automated Waste Collection System (AWCS) room located at the corridor and insert rubbish into the chute. Do not leave rubbish on the floor.

请将垃圾扔到走廊的自动垃圾收集系统 (AWCS) 室, 并将垃圾放入垃圾槽中。不要将垃圾留在地板上。

Please refrain from leaving any rubbish at the corridor or outside the unit. 请勿在走廊或单位外面留下任何垃圾。

PROPERTY DAMAGE / LOSS / VANDALISM

财产损坏/丢失/故意破坏

Any damages to the property, furniture, linens and other item will incur a penalty. 对财产、家具、床上用品和其他物品的任何损坏将处以罚款。

NO PARTIES 禁止举办派对

Parties are strictly prohibited in the units to respect the privacy of all residents. 单位内严禁举办派对, 以尊重所有住户的隐私。

NON-SMOKING POLICY 禁止吸烟政策

All our units are designated as non smoking areas. 我们所有单位均指定为非吸烟区。

QUIET HOURS 安静时间

Please observe quiet hours for the comfort of all occupants from 9PM - 8AM 请遵守安静时间, 以确保所有住户的舒适。

NO DRUGS 禁止毒品

Possession or consumption of drugs is strictly forbidden. 严禁持有或吸食毒品。

NO STICKING OF POSTERS OR TAPES ON THE WALLS 禁止在墙上粘贴胶带和海报

Avoid affixing anything to the walls to prevent damages. 避免在墙上粘贴任何东西, 以防止损坏。

NO FURNITURE REARRANGEMENT / REMOVING OF PLATEWARES 禁止重新布置家具/带走餐具

Please refrain from altering or moving any furniture or settings provided. 请勿更改或移动任何家具或摆设。

Do not bring out any electrical appliances, plate wares or utensils out of the unit. 请勿将任何电器、餐具或器具从单位带出去。

SWIMMING POOL ATTIRE 泳池着装

Only proper swimming attire made of lycra, polyester or spandex is allowed. 必须穿上由莱卡、聚酯纤维或氨纶制成的合适泳衣。

Please refrain from moving around in wet clothing outside the pool area and in the lifts. 请勿穿着湿衣物在泳池区外和电梯内走动。

NO PUNGENT / BRIGHT COLOURED FRUITS 禁

止浓烈气味水果/染色水果

Please do not bring strong-smelling fruits or colored fruits such as durian, jackfruit, tarap or mangosteen into the unit 请避免携带气味浓烈的水果, 如榴莲和会染色的水果。

SANITARY PAD DISPOSAL 卫生巾处理

Do not dispose of sanitary pads into the toilet bowl. 请勿将卫生巾丢入马桶中。

REMINDER BEFORE CHECK-OUT 退房期间

Kindly ensure all rubbish is placed in the rubbish bag prior to check-out. 请在退房前确保所有垃圾都放入垃圾袋中。

A penalty will be enforced for any scattered rubbish or leftover food in the unit. 对单位内散落的垃圾或剩余食物将施加处罚。

PENALTY 处罚

Non-compliance with the above mentioned House Rules will result in penalties starting from RM200 onwards. 不遵守上述规则将导致罚款, 起始金额为马币两百令吉 (RM 200)。

PARKING LOT 停车位

Please park at designated parking lot to avoid clamping. 请将车停在指定的停车位, 以避免车轮被锁上。

Customer Service Operation hours
客户服务营业时间: 9.00am - 8.30pm



Contact No 联络电话:
019-833 3271 / 019-822 6806



WeChat Official Account :
Sutera at KLCC

Thank you for your cooperation in ensuring a pleasant environment for all residents.
感谢您的配合, 以确保所有住户都能享受一个宜人的环境。